

Ashton, Sharon

From: Shuman, Shari
Sent: Monday, February 11, 2019 6:22 PM
To: Mackesy, Francis
Subject: Fwd: Emergency

Begin forwarded message:

From: "Warren, Christopher" <c.warren@unf.edu>
Date: February 11, 2019 at 6:20:36 PM EST
To: "Shuman, Shari" <sshuman@unf.edu>
Subject: Fwd: Emergency

Chris Warren
904-629-3476

Begin forwarded message:

From: "Duncan, Heather" <heather.duncan@unf.edu>
Date: February 11, 2019 at 6:16:34 PM EST
To: "Warren, Christopher" <c.warren@unf.edu>
Subject: Fwd: Emergency

Sent from my iPhone

Begin forwarded message:

From: UNF ALERT <donotreply@unf.edu>
Date: February 11, 2019 at 6:12:12 PM EST
To: <n00190523@unf.edu>
Subject: Emergency
Reply-To: <donotreply@unf.edu>

A message from UNF ALERT

UPD is responding to a possible armed individual in garage Building #38. Leave the area if safe to do so. Find a safe area and shelter in place.

Officers have blocked Building #38 until further notice. Do not attempt to enter or leave Garage #38 next to the Arena.

Updates on this situation may be delivered to you via the Blackboard Connect system. The same information will be placed on UNF's home page, WWW.UNF.EDU, UNF's Facebook page, www.facebook.com/UofNorthFlorida and recorded on UNF's main phone line, (904) 620-1000. Information may also be e-mailed to students, faculty and staff.

Ashton, Sharon

Subject: FW: Incident

From: Shuman, Shari <sshuman@unf.edu>

Sent: Monday, February 11, 2019 9:59 PM

To: LeGros, Debbie <dlegros@unf.edu>

Cc: Ashton, Sharon <sashton@unf.edu>; Boyle, Robert <rboyle@unf.edu>; Durfee, Jeff <jdurfee@unf.edu>; Endicott, Daniel <dendicot@unf.edu>; Greenlaw, Robert <r.greenlaw@unf.edu>; Harris, Wallace <wharris@unf.edu>; Igolnikov, Olga <o.igolnikov@unf.edu>; Jaffee, Marianne <mjaffee@unf.edu>; Mackesy, Francis <f.mackesy@unf.edu>; Malcolm, Everett <emalcolm@unf.edu>; Moon, Lee <l.moon@unf.edu>; Smyth, Vince <vsmyth@unf.edu>; Warren, Christopher <c.warren@unf.edu>

Subject: Incident

As you are aware UPD received a call at 5:50 from JSO about a sighting of a person with a rifle on the second floor of the Arena garage. The first notification went out by UPD at 6:10pm. Unfortunately there was a delay in people receiving the email and we are not sure if all got it at all. We are looking into what happened if we can tell.

We are getting complaints on social media regarding this issue that their friend got the message but the person didn't. I just wanted to make you aware.

After the first notification the emails seemed to go out and be received. Just wanted to make you aware of this issue if you get complaints.

Can you let me know when you received the first notification regarding the incident. It did not mention classes being cancelled. The second message regarding shelter in place mentions classes.

Thank you.

Shari

Informational Message

Possible armed individual on campus

UPD is responding to a possible armed individual in the Arena Garage, Officers have blocked Garage 38 until further notice. Do not attempt to
Classes are canceled for the rest of the day.

Updates on this situation may be delivered to you via the Blackboard C Facebook page, www.facebook.com/UofNorthFlorida and recorded on staff.

Destinations

Canvas

✓ All Users Push

Email

↻ Active S
✓ Alumni
✓ ELP Push
✓ Emeritus
✓ Employee
✓ Parents

Social

✓ Twitter Push
✓ Facebook Push
✗ Instagram Push

Send

Drafts

Outbox

Sent

Templates

Scripts

Delivery Results

Title	Possible armed individual on campus
Message Type	Emergency
Site	UNF ALERT
Scheduled By	Amanda Dawson
Send Time	11 February 2019 6:59PM (ET)
Voice Completed	11 February 2019 7:44PM (ET) (First at (ET))
Text Completed	11 February 2019 7:10PM (ET)
Email Completed	11 February 2019 7:01PM (ET)
Selected Contacts	40,182 Successfully reached 40,061 (99%)
Languages	English*

DEVICE DELIVERIES

81% (17,661)



[View each attempt](#)

100% (33,335)



98% (19,263)



Ashton, Sharon

From: Ashton, Sharon
Sent: Monday, February 11, 2019 10:21 PM
To: Shuman, Shari
Cc: LeGros, Debbie; Boyle, Robert; Durfee, Jeff; Endicott, Daniel; Greenlaw, Robert; Harris, Wallace; Igochnikov, Olga; Jaffee, Marianne; Mackesy, Francis; Malcolm, Everett; Moon, Lee; Smyth, Vince; Warren, Christopher
Subject: Re: Incident

I got the first message (the one from the UPD) at 7:01.

Sent from my iPhone

On Feb 11, 2019, at 9:59 PM, Shuman, Shari <sshuman@unf.edu> wrote:

As you are aware UPD received a call at 5:50 from JSO about a sighting of a person with a rifle on the second floor of the Arena garage. The first notification went out by UPD at 6:10pm. Unfortunately there was a delay in people receiving the email and we are not sure if all got it at all. We are looking into what happened if we can tell.

We are getting complaints on social media regarding this issue that their friend got the message but the person didn't. I just wanted to make you aware.

After the first notification the emails seemed to go out and be received. Just wanted to make you aware of this issue if you get complaints.

Can you let me know when you received the first notification regarding the incident. It did not mention classes being cancelled. The second message regarding shelter in place mentions classes.

Thank you.

Shari

Ashton, Sharon

From: Malcolm, Everett
Sent: Monday, February 11, 2019 11:06 PM
To: Ashton, Sharon
Cc: Shuman, Shari; LeGros, Debbie; Boyle, Robert; Durfee, Jeff; Endicott, Daniel; Greenlaw, Robert; Harris, Wallace; Igolnikov, Olga; Jaffee, Marianne; Mackesy, Francis; Moon, Lee; Smyth, Vince; Warren, Christopher
Subject: Re: Incident

I did not receive any notification until after 7:00pm .

Sent from my iPad

On Feb 11, 2019, at 10:21 PM, Ashton, Sharon <sashton@unf.edu> wrote:

I got the first message (the one from the UPD) at 7:01.

Sent from my iPhone

On Feb 11, 2019, at 9:59 PM, Shuman, Shari <sshuman@unf.edu> wrote:

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Can you let me know when you received the first notification regarding the incident. It did not mention classes being cancelled. The second message regarding shelter in place mentions classes.

Thank you.

Shari

Ashton, Sharon

From: Shuman, Shari
Sent: Tuesday, February 12, 2019 6:12 AM
To: Ashton, Sharon
Cc: Mackesy, Francis
Subject: Re: Message to the Campus Community

My only concern is some never received the first message and you say received in 40 min. We are about half and half on the CMT group of those that responded to me.

The second message went out and seemed to work that people received it instantly.

Otherwise I think it is the right message.

On Feb 12, 2019, at 6:03 AM, Ashton, Sharon <sashton@unf.edu> wrote:

I would like to send this out ASAP. Let me know your thoughts.

Message from the Crisis Management Team

In the spirit of complete transparency, the University of North Florida Crisis Management Team would like to update the campus community on two aspects of yesterday's campus lockdown.

First, the University Police Department, working with the Jacksonville Sheriff's office, has identified and met with the person who called JSO and reported seeing a person with a gun in the UNF Arena Parking Garage. Family members of the 74-year-old woman told police she has been experiencing mental health issues. Due to the federal law protecting medical information (HIPPA), we are not able to share any additional information about the woman.

Second, the University Police Department sent out the first message about the situation at 6:11 p.m. and while some people received the message within one minute, many students, faculty and staff did not receive the message for 40 minutes, which is completely unacceptable. ITS is investigating the delay and UNF will take corrective action to ensure that the campus community is quickly informed in future emergency situations. UNF takes emergency situations very seriously and is always looking for ways to improve.

Additionally, UNF wishes to thank the JSO for working with campus police to search the Arena Parking Garage to determine there was no threat to the campus.

Sharon Ashton
Vice President for Public Relations
The University of North Florida
Office: (904) 620-2115 and Cell: (904) 704-6762
sashton@unf.edu
Find us on Facebook @ www.facebook.com/UofNorthFlorida and on Twitter @ www.twitter.com/UofNorthFlorida

Ashton, Sharon

From: Ashton, Sharon
Sent: Tuesday, February 12, 2019 6:14 AM
To: Shuman, Shari
Cc: Mackesy, Francis
Subject: RE: Message to the Campus Community

Revised:

Message from the Crisis Management Team

In the spirit of complete transparency, the University of North Florida Crisis Management Team would like to update the campus community on two aspects of yesterday's campus lockdown.

First, the University Police Department, working with the Jacksonville Sheriff's office, has identified and met with the person who called JSO and reported seeing a person with a gun in the UNF Arena Parking Garage. Family members of the 74-year-old woman told police she has been experiencing mental health issues. Due to the federal law protecting medical information (HIPPA), we are not able to share any additional information about the woman.

Second, the University Police Department sent out the first message about the situation at 6:11 p.m. and while some people received the message within one minute, many students, faculty and staff did not receive the message for 40 minutes, and some people never received the first message, which is completely unacceptable. ITS is investigating the delay and UNF will take corrective action to ensure that the campus community is quickly informed in future emergency situations. UNF takes emergency situations very seriously and is always looking for ways to improve.

Additionally, UNF wishes to thank the JSO for working with campus police to search the Arena Parking Garage to determine there was no threat to the campus.

Sharon Ashton
Vice President for Public Relations
The University of North Florida
Office: (904) 620-2115 and Cell: (904) 704-6762
sashton@unf.edu

Find us on Facebook @ www.facebook.com/UofNorthFlorida and on Twitter @ www.twitter.com/UofNorthFlorida
UNF, a nationally ranked university located on an environmentally beautiful campus, offers students who are dedicated to enriching the lives of others the opportunity to build their own futures through a well-rounded education.

Ashton, Sharon

From: Shuman, Shari
Sent: Tuesday, February 12, 2019 6:14 AM
To: Ashton, Sharon
Subject: Re: Incident

Are you sure that was UPD message. Everyone got Amanda's message at 7:01 that included classes cancelled

On Feb 11, 2019, at 10:21 PM, Ashton, Sharon <sashton@unf.edu> wrote:

I got the first message (the one from the UPD) at 7:01.

Sent from my iPhone

On Feb 11, 2019, at 9:59 PM, Shuman, Shari <sshuman@unf.edu> wrote:

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Can you let me know when you received the first notification regarding the incident. It did not mention classes being cancelled. The second message regarding shelter in place mentions classes.

Thank you.

Shari

UNF, a nationally ranked university located on an environmentally beautiful campus, offers students who are dedicated to enriching the lives of others the opportunity to build their own futures through a well-rounded education.

Ashton, Sharon

From: Shuman, Shari
Sent: Tuesday, February 12, 2019 6:17 AM
To: Ashton, Sharon
Subject: Re: Possible armed individual on campus

This is the second message. UPD did not mention classes

On Feb 12, 2019, at 6:14 AM, Ashton, Sharon <sashton@unf.edu> wrote:

This is the message from the UPD that I got at 7:00.

Sharon Ashton

Vice President for Public Relations

The University of North Florida

Office: (904) 620-2115 and Cell: (904) 704-6762

sashton@unf.edu

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www.twitter.com/UofNorthFlorida

UNF, a nationally ranked university located on an environmentally beautiful campus, offers students who are dedicated to enriching the lives of others the opportunity to build their own futures through a well-rounded education.

From: UNF ALERT <donotreply@unf.edu>

Sent: Monday, February 11, 2019 7:00 PM

To: Ashton, Sharon <sashton@unf.edu>

Subject: Possible armed individual on campus

A message from UNF ALERT

UPD is responding to a possible armed individual in Arena Garage Building 38. Leave the area if safe to do so. Find a safe area and shelter in place.

Officers have blocked Building #38 until further notice. Do not attempt to enter or leave Garage #38 next to the Arena.

Classes are canceled for the rest of the day.

Updates on this situation may be delivered to you via the Blackboard Connect system. The same information will be placed on UNF's home page, WWW.UNF.EDU, UNF's Facebook page, www.facebook.com/UofNorthFlorida and recorded on UNF's main phone line, (904) 620-1000. Information may also be e-mailed to students, faculty and staff.

Ashton, Sharon

From: Shuman, Shari
Sent: Tuesday, February 12, 2019 6:18 AM
To: Ashton, Sharon
Subject: Re: Possible armed individual on campus

I got two messages as well from Amanda's send.

On Feb 12, 2019, at 6:17 AM, Ashton, Sharon <sashton@unf.edu> wrote:

This is the message that Amanda send out. I received it at 7:04, four minutes after I got the one from the UPD.

However, this message is messed up because there are one and a half sentences BEFORE the Special Osprey Update banner.

Sharon Ashton
Vice President for Public Relations
The University of North Florida
Office: (904) 620-2115 and Cell: (904) 704-6762
sashton@unf.edu

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UNF, a nationally ranked university located on an environmentally beautiful campus, offers students who are dedicated to enriching the lives of others the opportunity to build their own futures through a well-rounded education.

From: UNF Alert <alerts@unf.edu>
Sent: Monday, February 11, 2019 7:04 PM
Subject: Possible armed individual on campus

UPD is responding to a possible armed individual in the Arena Garage, Building 38. Leave the area if safe to do so. Find a safe area and shelter in place.

Officers have blocked Garage 38 unt

Osprey Update *Special Edition*

UNF

Possible armed individual on campus

Ashton, Sharon

From: Ashton, Sharon
Sent: Tuesday, February 12, 2019 6:54 AM
To: Shuman, Shari; Mackesy, Francis
Subject: Debriefing Issues

This is not meant as a criticism of anyone. If we are going to improve, we have to put the problems on the table and deal with them. Some thoughts from my end:

- 1) UPD's first message to the campus should have been a text and phone call, never an email.
- 2) UPD should have activated the indoor PA system to better reach classrooms and residence halls to give the "shelter in place" message and should have considered activating the outdoor PA system. PIOs do not have the ability to activate these systems.
- 3) Needed clearer communication between Sharon and Shari. Shari first called Sharon at 6:22, but Sharon thought Shari was referring to the message about the dorm burglary that went out earlier in the day.
- 4) Once PIOs take over communication, UPD should never send a message, except using the PA system to reinforce a message.
- 5) Clearly, we need to identify the problem with the email. According to the message Joanna forwarded to me, it came from donotreply@unf.edu. Is it possible our email system blocked/spammed this message? If so, why did some people get and others not get it?

Sharon Ashton
Vice President for Public Relations
The University of North Florida
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sashton@unf.edu

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Ashton, Sharon

From: Kuehner, Megan
Sent: Tuesday, February 12, 2019 7:53 AM
To: Mackesy, Francis
Subject: Thanks

Chief Mackesy –

Thanks for posting your officers in front of the garage; it makes people feel safe. Hope all went well for your team last night and all your efforts are always appreciated.

Megan Kuehner, Director| Graduate School
University of North Florida | Email: mkuchner@unf.edu

CONFIDENTIALITY NOTICE: This electronic mail transmission and any documents accompanying it may contain confidential information protected by the family educational rights and privacy act. Please protect the privacy of this information and do not forward this email. If you have received this transmission in error, please immediately notify the sender to arrange for the return of the message and any attached documents.

Ashton, Sharon

From: Ashton, Sharon
Sent: Tuesday, February 12, 2019 8:27 AM
To: Shuman, Shari
Subject: Fwd: timeline

Sent from my iPhone

Begin forwarded message:

From: "Dawson, Amanda" <amanda.dawson@unf.edu>
Date: February 12, 2019 at 8:22:47 AM EST
To: "Ashton, Sharon" <sashton@unf.edu>
Cc: "Norris, Joanna" <jnorris@unf.edu>, "Thompson, Katherine" <katherine.thompson@unf.edu>
Subject: timeline

Monday, Feb. 11

6:25 p.m. Kat Thompson text me asking if I got the email alert at 6:12 p.m. from UPD. I told her I did not receive it. She forwarded me the email message. We weren't sure if it was real but immediately agreed to call Sharon.

6:30 p.m. Kat called Sharon and Sharon started looking into it

6:36 p.m. Sharon called Kat back and told her to come to campus

6:37 p.m. Sharon called me and told me to post the message from UPD on BlackBoard Connect and through the UNF Alert system adding that classes are canceled

6:57 p.m. I successfully sent text, phone call and email through Blackboard Connect. But me, Joanna, Kat never received the email.

7:01 p.m. I successfully sent to all users in all possible ways through UNF Alert System

7 p.m. Kat, Joanna and I got the text message I sent out from Blackboard Connect

7:04 p.m. Kat, Joanna and I got the email from the UNF Alert System

7:05 p.m. Kat, Joanna and I got the phone call I sent out from Blackboard Connect

7:30 p.m. Kat sent the all clear message through the UNF Alert System

7:32 p.m. Kat, Joanna and I received the email from the UNF Alert System

Amanda Dawson

Amanda Dawson

Public Relations Specialist

University of North Florida

1 UNF Drive, Bldg. 60 | Jacksonville, FL | 32224

Office: (904) 620-2192 | Fax: (904) 620-2149

amanda.dawson@unf.edu

Ashton, Sharon

From: Ashton, Sharon
Sent: Tuesday, February 12, 2019 9:36 AM
To: Shuman, Shari
Subject: Fwd: timeline

Sent from my iPhone

Begin forwarded message:

From: "Dawson, Amanda" <amanda.dawson@unf.edu>
Date: February 12, 2019 at 8:37:35 AM EST
To: "Ashton, Sharon" <sashton@unf.edu>
Cc: "Norris, Joanna" <jnorris@unf.edu>, "Thompson, Katherine" <katherine.thompson@unf.edu>
Subject: RE: timeline

Attached are screenshots of what I did in both systems

Amanda Dawson

Public Relations Specialist

University of North Florida

1 UNF Drive, Bldg. 60 | Jacksonville, FL | 32224

Office: (904) 620-2192 | Fax: (904) 620-2149

amanda.dawson@unf.edu

From: Dawson, Amanda
Sent: Tuesday, February 12, 2019 8:23 AM
To: Ashton, Sharon <sashton@unf.edu>
Cc: Norris, Joanna <jnorris@unf.edu>; Thompson, Katherine <katherine.thompson@unf.edu>
Subject: timeline

Monday, Feb. 11

6:25 p.m. Kat Thompson text me asking if I got the email alert at 6:12 p.m. from UPD. I told her I did not receive it. She forwarded me the email message. We weren't sure if it was real but immediately agreed to call Sharon.

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7:05 p.m. Kat, Joanna and I got the phone call I sent out from Blackboard Connect6

7:30 p.m. Kat sent the all clear message through the UNF Alert System

7: 32 p.m. Kat, Joanna and I received the email from the UNF Alert System

Amanda Dawson

Amanda Dawson

Public Relations Specialist

University of North Florida

1 UNF Drive, Bldg. 60 | Jacksonville, FL | 32224

Office: (904) 620-2192 | Fax: (904) 620-2149

amanda.dawson@unf.edu

Ashton, Sharon

From: UNFPD, UNFPD
Sent: Tuesday, February 12, 2019 11:02 AM
To: STU_UPD_Command_Staff
Subject: FW: Problem with Alert

From: Welling, Bart
Sent: Tuesday, February 12, 2019 4:02:21 PM (UTC+00:00) Monrovia, Reykjavik
To: UNFPD, UNFPD
Subject: Problem with Alert

Greetings,

I'm not sure this is the best place to send my comment, but it would be great if you could forward this to the right people in case it isn't. When I got in earlier this morning I had a voicemail on my office phone about yesterday's incident and it didn't say anything about the day or time. My class this morning is in building 39A, very close to the arena parking garage, and my initial assumption was that the incident was happening right then. It goes without saying that I was a bit freaked out. I just think it would be helpful if these alerts indicated days and, especially, *times* that are as exact as possible.

Thanks,

Bart Welling
Associate Professor
English Department
x. 1268

Ashton, Sharon

From: Reis, John
Sent: Tuesday, February 12, 2019 11:06 AM
To: Mackesy, Francis
Subject: follow up

Frank,

I'm sure you are more than busy handling what is left of the investigation into last night's events, but I wanted to touch base and ask that you loop me into the conversation concerning the notification system once it is time for that discussion. Thanks

John Reis

Associate General Counsel | University of North Florida
1 UNF Drive, J.J. Daniel Hall | Building 1, Room 2100
Jacksonville, Florida 32224 | (904) 620-2533 | j.reis@unf.edu

Ashton, Sharon

From: Norris, Joanna
Sent: Tuesday, February 12, 2019 11:13 AM
To: Mackesy, Francis
Subject: RE: Incident Report Re: Last Night

Thanks!

From: Mackesy, Francis
Sent: Tuesday, February 12, 2019 11:01 AM
To: Norris, Joanna <jnorris@unf.edu>
Subject: Re: Incident Report Re: Last Night

No

Sent from my iPhone

On Feb 12, 2019, at 11:00 AM, Norris, Joanna <jnorris@unf.edu> wrote:

Frank,

Is there an incident report available from last night?

From: Osiadacz, Alexander <aosiadacz@firstcoastnews.com>
Sent: Tuesday, February 12, 2019 10:52 AM
To: Norris, Joanna <jnorris@unf.edu>
Cc: Ashton, Sharon <sashton@unf.edu>
Subject: Re: FCN Inquiry

Joanna if there is an incident report available, I would appreciate a copy.

Also, was there a timeframe when such a debrief would happen — if things are expected to wrap today.

Thanks and pardon the multiple messages. I appreciate your help.

Alex Osiadacz
Reporter | First Coast News
(C):904-437-8271
aosiadacz@firstcoastnews.com
<~WRD125.jpg>

On Feb 12, 2019, at 10:19 AM, Osiadacz, Alexander <aosiadacz@firstcoastnews.com> wrote:

Thank you, Joanna

Alex Osiadacz
Reporter | First Coast News
(C):904-437-8271
aosiadacz@firstcoastnews.com

Ashton, Sharon

From: Mackesy, Francis
Sent: Tuesday, February 12, 2019 12:28 PM
To: Ashton, Sharon
Cc: Shuman, Shari
Subject: FW: IMG_6707.jpeg
Attachments: IMG_6707.jpeg; ATT00001.txt

This is a post going around social media. We believe it is a snap chat post but we are not sure. This is obviously fake news. However, in 2005 UPD did arrest the person named in the post for a misdemeanor case of possession of alcohol under the age of 21. We do not know if the picture matches the name. This is all th information we have. Frank.

Ashton, Sharon

From: Handerson, Melonie on behalf of Szymanski, David
Sent: Tuesday, February 12, 2019 1:09 PM
To: Ashton, Sharon
Subject: FW: UPD Issued All Clear



Executive Assistant to the President
University of North Florida
mhanders@unf.edu
904.620.2500 Office

From: Stone, Karen
Sent: Monday, February 11, 2019 7:40 PM
Subject: FW: UPD Issued All Clear

Dear Trustees, Thankfully the situation on campus has been resolved. No one was found with a weapon.

Thanks, Karen

From: UNF Alert <alerts@unf.edu>
Sent: Monday, February 11, 2019 7:32 PM
Subject: UPD Issued All Clear

The UPD has issued an all clear. No one was found with a weapon. Shelter in place is lifted. Students, faculty and staff are free t

Osprey Update *Special Edition*

UNF

UPD Issued All Clear

The UPD has issued an all clear. No one was found with a weapon. Shelter in place is lifted. Students, faculty and staff are free to leave campus. Classes remain cancelled for the rest of the day.

Ashton, Sharon

From: Handerson, Melonie on behalf of Szymanski, David
Sent: Tuesday, February 12, 2019 1:09 PM
To: Ashton, Sharon
Subject: FW: BOT Update: Possible Armed Individual in Arena Garage



Executive Assistant to the President
University of North Florida
mhanders@unf.edu
904.620.2500 Office

From: Stone, Karen
Sent: Monday, February 11, 2019 7:16 PM
Subject: BOT Update: Possible Armed Individual in Arena Garage

Dear Trustees,

The Jacksonville Sheriff's Office received a call stating that someone was in the UNF Arena Parking Garage with a gun. The Jacksonville Sheriff's Office and our University Police Department have responded and are on the scene. The area has been secured and classes have been cancelled for the rest of the evening.

We will keep you updated as we receive further information.

Thanks, Karen

Karen J. Stone
Vice President and General Counsel
University of North Florida
kstone@unf.edu
904-620-1002

Ashton, Sharon

From: Handerson, Melonie on behalf of Szymanski, David
Sent: Tuesday, February 12, 2019 1:16 PM
To: Ashton, Sharon
Subject: FW: Emergency



Executive Assistant to the President
University of North Florida
mhanders@unf.edu
904.620.2500 Office

From: UNF ALERT <donotreply@unf.edu>
Sent: Monday, February 11, 2019 6:12 PM
To: Szymanski, David <david.szymanski@unf.edu>
Subject: Emergency

A message from UNF ALERT

UPD is responding to a possible armed individual in garge Building #38. Leave the area if safe to do so. Find a safe area snd shelter in place.

Officers have blocked Building #38 until further notice. Do not attempt to enter or leave Garage #38 next to the Arena.

Updates on this situation may be delivered to you via the Blackboard Connect system. The same information will be placed on UNF's home page, WWW.UNF.EDU, UNF's Facebook page,

www.facebook.com/UofNorthFlorida and recorded on UNF's main phone line, (904) 620-1000. Information may also be e-mailed to students, faculty and staff.

Ashton, Sharon

From: Shuman, Shari
Sent: Monday, February 11, 2019 9:59 PM
To: LeGros, Debbie
Cc: Ashton, Sharon; Boyle, Robert; Durfee, Jeff; Endicott, Daniel; Greenlaw, Robert; Harris, Wallace; Igochnikov, Olga; Jaffee, Marianne; Mackesy, Francis; Malcolm, Everett; Moon, Lee; Smyth, Vince; Warren, Christopher
Subject: Incident

As you are aware UPD received a call at 5:50 from JSO about a sighting of a person with a rifle on the second floor of the Arena garage. The first notification went out by UPD at 6:10pm. Unfortunately there was a delay in people receiving the email and we are not sure if all got it at all. We are looking into what happened if we can tell.

We are getting complaints on social media regarding this issue that their friend got the message but the person didn't. I just wanted to make you aware.

After the first notification the emails seemed to go out and be received. Just wanted to make you aware of this issue if you get complaints.

Can you let me know when you received the first notification regarding the incident. It did not mention classes being cancelled. The second message regarding shelter in place mentions classes.

Thank you.

Shari

Yesterday 9:26 PM

Sharon Ashton
to
Shazi
Shuman

Please listen to the
voicemail I left you

Delivered

Today 6:20 AM

Shazi Shuman to Sharon Ashton

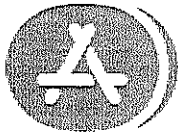
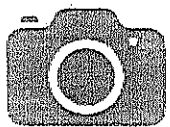
I am looking at all the
Blackboard info. I'll call
you a little later to dis-
cuss messages

DELIVERED

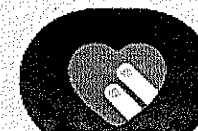
Yesterday 7:00 PM

President Szymanski to Sharon AsHto

Thanks for sending the
message out to students
and staff.



iMessage



You up?

Yes. What's up

Call me please

Today 6:37 AM

Frank Macksey

Just want to make sure you are
ok this morning.

Shari Shuman

I am. I will call in a minute

Today 8:22 AM

He sent voicemail and text no
email

Delivered

They got in touch with the woman. 74 year old taking classes. They baker acted her. Has called in other things to JSO before. Will tell you more in morning.

President Szymanski

Good to hear that they found out who it was. Good job on the interviews. Stories led with time delay in messaging as anticipated. Talk with you tomorrow. Thanks for everything.

interviews. Stories led with time delay in messaging as anticipated. Talk with you tomorrow. Thanks for everything.

We will schedule a debrief in the next couple days with Sharon and the chief and others who you and Frank identify. See you in the morning.

Yes I will set it up

Delivered